Supplementary Committee Agenda



Safer, Cleaner, Greener Scrutiny Standing Panel Thursday, 1st July, 2010

Place: Committee Room 1, Civic Offices, High Street, Epping

Time: 7.00 pm

Committee Secretary: Adrian Hendry, Office of the Chief Executive

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12.a Minutes of the Waste Management Partnership Board from 18 May 2010 (Pages 3 - 6)

To note the attached minutes from the last Waste Management Partnership Board meeting held on 18 May 2010.



WASTE MANAGEMENT PARTNERSHIP BOARD MINUTES

Date of Meeting: 18 May 2010

Location: DoESS Office, Civic Offices

Time: 2.00pm

Attending: Cllr Mrs M Sartin – Env. Portfolio Holder & Board Chairman (MS)

Cllr Mrs D Collins – Leader of Council
John Gilbert - Director, Environment & Street Scene
(JG)
David Marsh – Waste & Recycling Manager
(DM)
Paul Madden – Sita UK
(PM)
Vlad Velikoselskis - Sita UK
(Sebastian Rawski – Sita UK
(SR)

Also present: Kim Durrani – Asst Director, Environment & Street Scene (KD)

		Action
1.	Apologies for Absence – Steve Holgate	
2.	Declarations of Interest - None	
3.	Draft minutes of meeting held on 16 March 2010 – Agreed subject to clarification on the £100K available to Sita for staff awards being available only to Sita employees	ALL
4.	Matters Arising (not on agenda) Litter surveys had been undertaken in Epping and Loughton as part of the countywide cleaner, greener network had shown some encouraging results although still problems with littering by schoolchildren. DC suggested that a number of rural areas also had littering problems. DM was looking into the possibility of recommencing some litter picking in litter "hot spots" but this was resource dependant. JG mentioned the availability of resource via the probation service either for groups of probationers or individuals. PM agreed to look into similar schemes with Sita and the criteria required for the use of probationers.	РМ
5.	Review of current contract performance (operational & financial) SR took the Board through the latest financial and performance data which showed that the contract was coming into profitability. The performance graphs indicated a steady increase in recycling performance although the overall waste stream was not declining as might have been anticipated. There was a useful reduction in residual waste but dry recyclables remained relatively static. JG thought that unusually, there had not been the expected "knock on" effects when a new service was introduced. There was some discussion around comparisons with Rochford DC, which used an identical system but was performing at a higher level. It was thought that influencing factors might include: (i) Rochford's was an entirely new system providing services which did not previously exist, whereby EFDC's were changes to existing systems which some residents saw as retrograde; (ii) demographic differences, especially with EFDC's proximity to London; and (iii) the amount of street cleansing arisings collected	
	As part of this report VV provided information on accident statistics and days lost to illness/sickness. The numbers were impressively low. There was a discussion around the two serious (one fatal) accidents involving Sita	

personnel where operatives had been caught by the bin lifting gear and deposited into the collection hopper. The HSE were still investigating but VV had initiated training whereby he actually went out to see the crews in action to ensure that safety requirements were being met. The Board commended him for this approach.

There was a discussion on the availability of vehicles and the effects that vehicle downtime had on performance. VV stated that he required high levels of availability to ensure full service, but that he could (just) operate at around 80% availability. JG made reference to the need to commence a programme of vehicle replacement for those RCVs brought over following the SHWM Administration. This should help is keeping vehicle downtime to a minimum.

KD/VV

6. Food & garden waste – capacity issues

The issue of difficulties with the current service were discussed, primarily those relating to residents demanding a second F/G wheeled bin. DM reiterated the criteria used and stated that around 100 requests had been approved so far. Many hundreds of assessments remained outstanding. PM and VV stated that Sita would have capacity issues should too many additional collections be authorised. JG suggested that a review was required to consider options such as a charged second bin, summer only additional collections etc. JG also made reference to what was currently considered to be the "best" service, that being:

weekly dry recyclables weekly food fortnightly residual charged for garden waste

DC saw some political difficulties with the reintroduction of a charged service, but agreed that the option should be explored, perhaps as part of future contract renegotiations.

Sita/EFDC

7. Street cleansing review

Much of this issue had been picked up under item 5 but JG confirmed that street cleansing/scene was a key issue for the Council in 2010/11 and that both Sita and the Council needed to shift resources to give this an appropriate priority. DM confirmed that schedules had been sent to members and local councils etc.

Sita/EFDC

8. Health & Safety

Covered in item 5 above

9. Quarter 4 Performance outcomes and 2010/11 targets

JG reminded the Board that the standard NIs remained KPIs for EFDC. He repeated his concerns that NI 195 was not improving quickly enough and that additional effort was required (see also item 7 above). He stated that now the new waste service had settled, it should be possible to apply additional resources to drive improvement.

Sita/EFDC

10. Visit to MRF

JG reminded Sita that a visit to the Sita MRF remained outstanding. PM asked for two dates to be provided, say for July.

JG

11. Depot relocation

JG took the Board through recent decisions regarding decanting from Langston Road to enable its capital value to be realised. He informed the Board of a recent discussion with Steve Holgate regarding a move to North

	Weald on a temporary basis until the contract ended in 2014. It was agreed that DM and Sita would start to work immediately on a plan for a temporary depot setting out the requirements of Sita and EFDC	DM/Sita
12.	 (i) MS requested further information on the stats for missing and damaged bins since they looked to be excessive (ii) The next suite of livery for the vehicles was circulated and agreed (iii) MS and DC sought information on weed spraying since in some areas the weed growth was becoming an issue. DM reported that the first spray had been undertaken and outcomes being assessed. He thought that ECC would at least fund a full second spray. (iv) MS again sought clarification on the collection of foil food containers. PM stated that it could be collected and would be recycled. JG asked for written confirmation from Sita. PM agreed to provide it by the end of the week 	PM
	 (v) MS asked about textiles and DM set out the arrangements to be put into place with Lawrence Barry. This would be a telephone appointment service with calls routed directly to Barrys. From the income Barry's were to make a contribution to the Chairman's charities for 2010/11 (vi) KD informed the Board that the initial draft report on the 	
	Christmas/New Year disruption was available and he provided copies for comment. The report was scheduled to go to the SCG Scrutiny panel in July. KD asked for comments as soon as possible (vii) DM referred to the fact that the contract required Sita to undertake customer satisfaction surveys but this had yet to be undertaken. It was agreed that DM and Sita would work up a proposal for	ALL DM/Sita
13.	Date of next meeting DoNM was agreed for 15 July 2010	
	13.	that DM and Sita would start to work immediately on a plan for a temporary depot setting out the requirements of Sita and EFDC 12. Any other business (i) MS requested further information on the stats for missing and damaged bins since they looked to be excessive (ii) The next suite of livery for the vehicles was circulated and agreed (iii) MS and DC sought information on weed spraying since in some areas the weed growth was becoming an issue. DM reported that the first spray had been undertaken and outcomes being assessed. He thought that ECC would at least fund a full second spray. (iv) MS again sought clarification on the collection of foil food containers. PM stated that it could be collected and would be recycled. JG asked for written confirmation from Sita. PM agreed to provide it by the end of the week (v) MS asked about textiles and DM set out the arrangements to be put into place with Lawrence Barry. This would be a telephone appointment service with calls routed directly to Barrys. From the income Barry's were to make a contribution to the Chairman's charities for 2010/11 (vi) KD informed the Board that the initial draft report on the Christmas/New Year disruption was available and he provided copies for comment. The report was scheduled to go to the SCG Scrutiny panel in July. KD asked for comments as soon as possible (vii) DM referred to the fact that the contract required Sita to undertake customer satisfaction surveys but this had yet to be undertaken. It was agreed that DM and Sita would work up a proposal for consideration.

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